

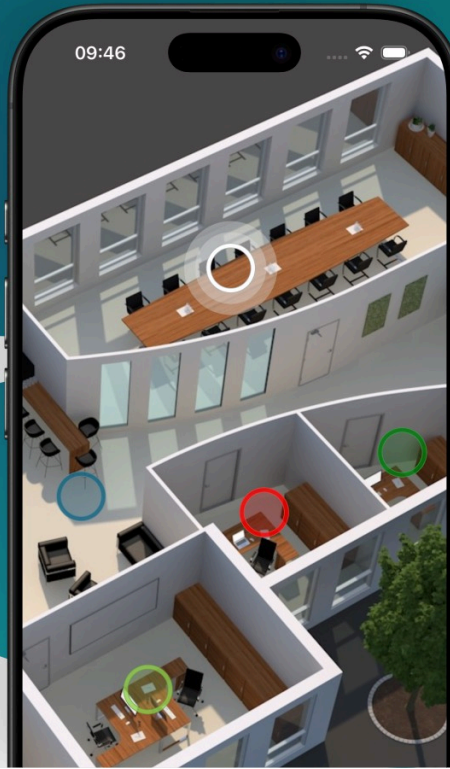
# Samoa App

Manage maintenance, cleaning, and safety in one intuitive app. Whether reporting, safety inspections, or daily checks — Samoa bundles your processes and takes you to the next job with a single tap.

Measure Performance

91% PASSED  
Qualitycontrol

09:46



INTERNATIONAL

Available in

**30+ Countries**

and many languages



All you need in one App



Audit Completed



# Your smart companion

Facility management doesn't happen at a desk in an office — it happens on site. That's why Samoa is designed as a mobile app. Your staff has all information and functions right on their smartphone, whether they're in the basement or on the move.



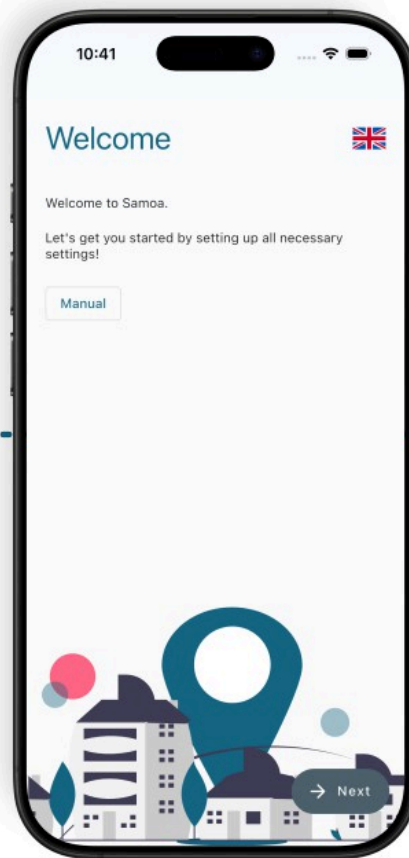
## Capture data with flexible forms

Use your Desktop or tablet and phone on the go



## Evaluate and improve quality

Measure performance and identify problem early



## Track progress using tickets

Digitise processes with our Service Help Desk



## Notifications, Emails and reports

Notify people about tasks or send reports

# What you can do with Samoa

Flexibility is at the heart of what we do. To help you picture what that means, here are a few concrete use cases.



## Audits

Carry out regular audits to ensure compliance with standards and regulations.



## Maintenance

Perform recurring maintenance tasks and document them.



## Sustainability management

Document and optimize sustainability measures, from energy and water usage to waste management.



## Meter readings

Read meter values regularly and submit them directly from the app.



## Complaint management

Collect and handle complaints in one central place and ensure fast response times.



## Safety inspections

Learn from past incidents and prevent future accidents with regular on-site checks.



## Caretaking tasks

Keep your property in shape — from replacing lamps to winter services.



## Process support

Keep detailed checklists at hand so nothing is missed during setup and teardown.



## Water quality checks

Prevent water quality issues with regular checks and flushing routines — and keep legionella at bay.

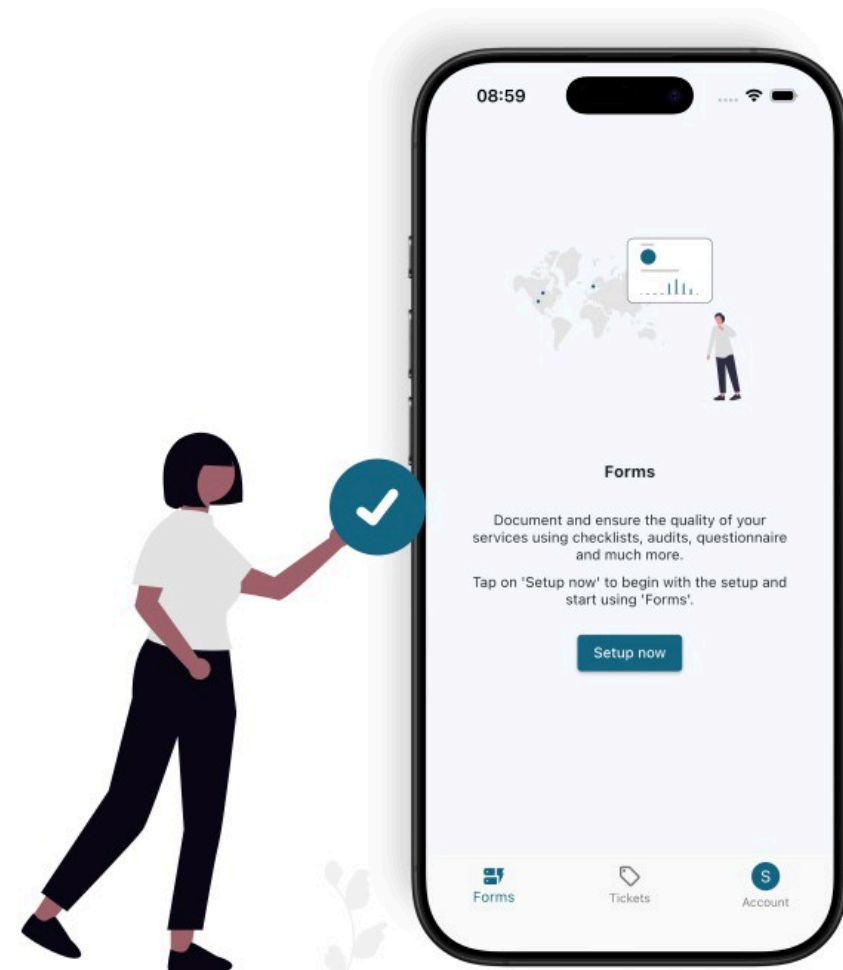


## Cleaning inspections

Make cleaning quality measurable and verifiable through targeted inspections.

# What Samoa offers you

Samoa is like a well-stocked toolbox: always at hand and ready with the right tool for every job. From capturing issues to planning maintenance work and documenting safety inspections — we provide a wide range of features that make day-to-day work easier.

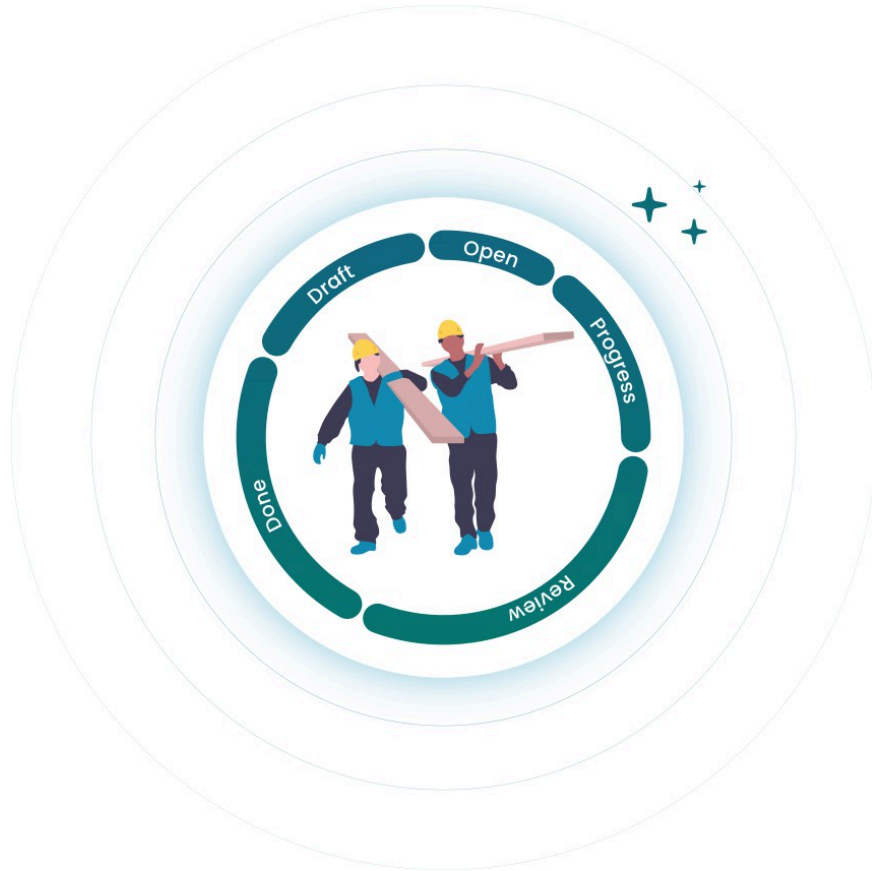


Module

## Forms

Say goodbye to clipboards, Excel sheets, and notes on your phone.

- ✓ Show and hide fields
- ✓ Text, number, and date input
- ✓ Free multi-select
- ✓ QR code and NFC scanner
- ✓ GPS-based access restrictions
- ✓ Signatures
- ✓ Camera
- ✓ File linking

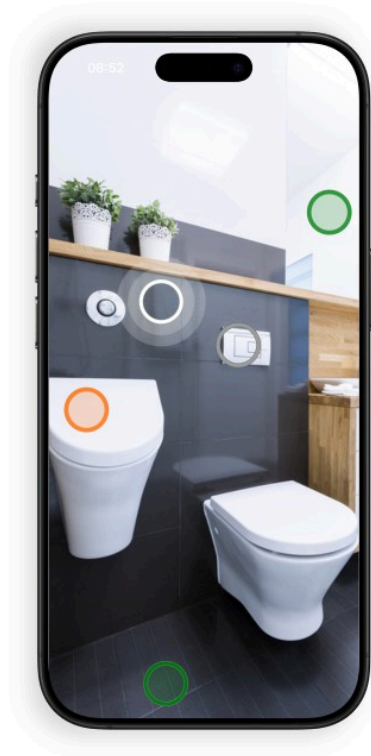
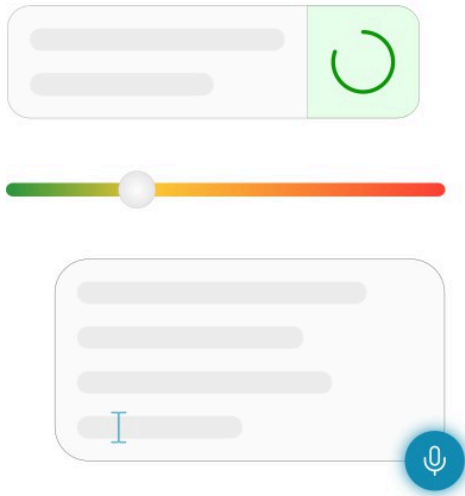


Module

## Tickets

Keep track of all upcoming, ongoing, and completed tasks — whether maintenance work, complaints, or safety inspections.

- ✓ Flexible workflows
- ✓ Define your own statuses
- ✓ Assign to employees
- ✓ Prioritization
- ✓ Reminders and notifications
- ✓ Flexible dashboards



Module

## Photo-based checklists

Avoid misunderstandings by enriching your checklists with images — so everyone always knows exactly what to look for.

- ✓ Free image selection
- ✓ Freely arrange questions
- ✓ Answer via image selection
- ✓ Zoom

# How it works

After signing the contract and completing the initial setup, your team can get started with Samoa right away.



## Download

Download the app for your smartphone on Google Play or the App Store.



## Sign in

Sign in with your Service Alliance account or your company account.



## Get started

Begin with your first tasks. And if you have questions, we're happy to train your team.



# Ready to take the next step?

Request a demo by our consultants today. Don't worry, it's free of charge!



## Security

ISO 27001 certified data center



## GDPR-compliant

Developed and hosted in Germany.



## Support

German and English support, available by phone and email.

## ServiceAlliance

Visit our website to learn more!



*Scan me!*

OR



[service-alliance.net](https://service-alliance.net) →