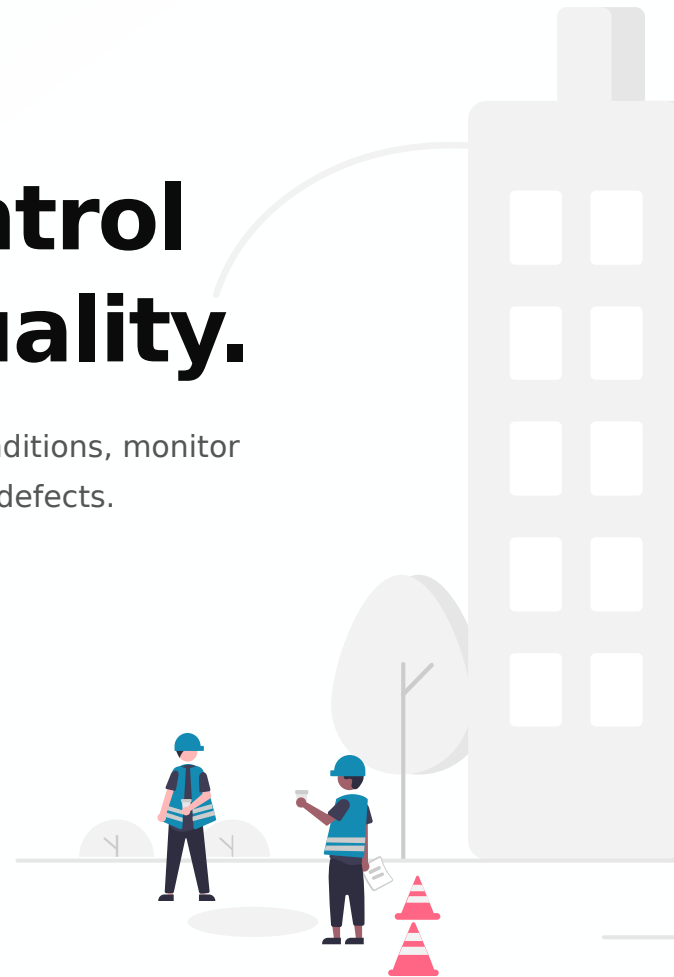


Manage buildings, control services, and ensure quality.

With Service Alliance, you can ensure the quality of services, document conditions, monitor maintenance work and remain in control of complaints, audits and defects.



50k+

Technical systems

10k+

Customer realities

2M

Filled forms

30+

Countries

Does this sound familiar?

Your facility management is chaotic and inefficient. Perhaps you recognize yourself in one of these situations:



Paper clutter

Your facility management is a mess of paperwork. Important documents get lost or are difficult to find. Information does not reach the responsible employees in time.



Poor performance

Services are not properly provided or are forgotten. For example, cleaning does not meet the agreed standards.



Operator responsibility

Maintenance and inspection obligations are not met, and internal audits worry you. You don't know when your fire protection system was last inspected.



Island solutions

You manually transfer data between different systems, often leading to inconsistencies. Digitalization attempts fail due to lack of acceptance and inflexible systems.

Everything you need for your buildings

From quality control and maintenance planning to time recording – whether on your mobile phone or desktop computer. We have the tools you need for your building operations.



Forms and documentation

Document conditions, record entries and take photographs. We evaluate your forms, determine results and identify deficiencies.



Service Helpdesk

Manage service requests efficiently with our integrated helpdesk solution. Track issues, assign tasks, and ensure timely resolutions.



Maintenance Management

Plan, schedule, and track maintenance activities to ensure optimal performance and longevity of your building assets.



Time Tracking

Track and monitor the working time your employees spend at different locations.



Quality Control

Measure service quality, identify issues early, and automatically send reports to the responsible parties.



Document Management

Archive important reports and documents centrally and access them anytime, anywhere.

No matter the use-case, we have you covered

Our goal is to provide you with flexible solutions that adapt to your needs.

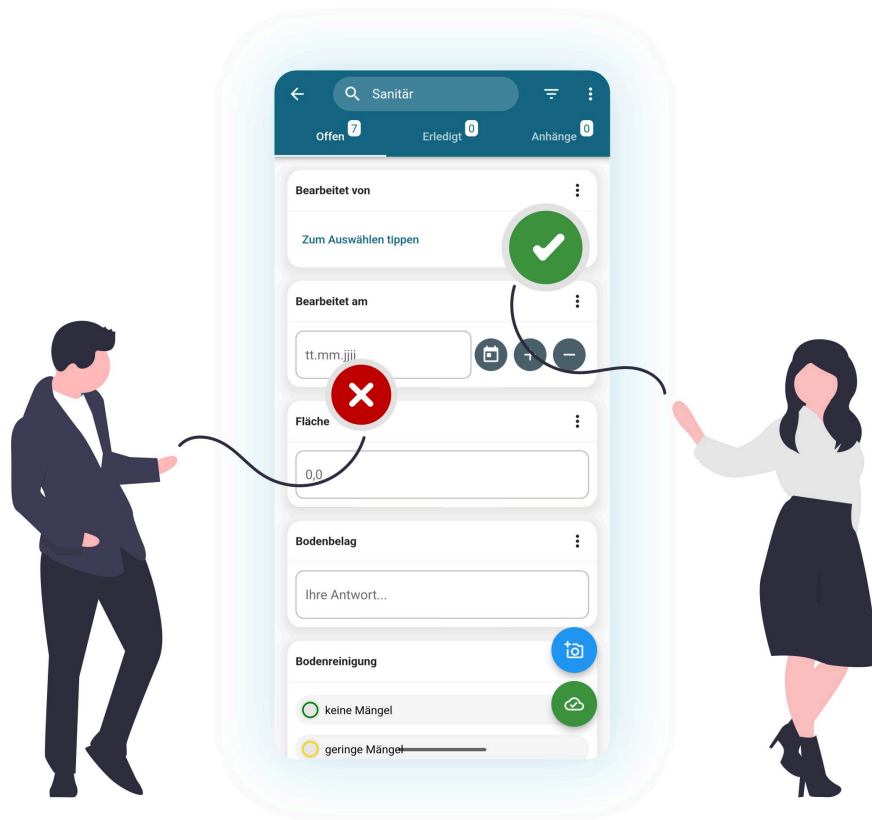


Use Cases

Flexibility by Design

Running and maintaining a building is complex enough. Isolated software solutions make it only harder and cause even more chaos. That is why we offer one integrated solution.

- ✓ Complaint Management
- ✓ Quality Control
- ✓ Maintenance Planning & Documentation
- ✓ Task Tracking
- ✓ Building Safety Checks
- ✓ Fire Protection Inspections
- ✓ Working Time Recording



Features

The little things make the difference

Process digitisation should give you a boost, not put obstacles in your way. When developing new features, we always focus first and foremost on users and their requirements.

- ✓ Modern and intuitive user interface
- ✓ Multiple languages available
- ✓ Sign in with your company account
- ✓ QR code and NFC scanning
- ✓ Built-in email and app notifications

We know what matters most

Good software is about more than just the functionality it provides. We want our products to meet the needs of all stakeholders.



Developed and hosted in Germany

Service Alliance is developed by German engineers and industry experts. We use only data centers certified to ISO 27001. The processing and storage of all your data is GDPR-compliant in Germany.



International

Available in multiple languages and countries.



Mobile and on the web

Use our mobile apps on the go or our web interface for administration.



Security first

Separate data storage, role-based access control, multi-factor authentication and much more besides.

A partner, not just a software

We don't just sell software — we onboard you and make sure it works in practice



Preliminaries

We will work together to find out if we are the right fit for your needs. If it is a match, a contract helps creating transparency and trust from day one.



Onboarding

We won't let you down when it comes to configuration. We will help you set everything up to your needs and provide training for your users.



Rollout

Get started and use our products in practice. We will assist you if anything needs further tailoring. And in case of a problem, we are always happy to help.



"Let us find out which products best suit your needs in a non-binding initial consultation. Visit us or make an appointment online."



Klaus Schröder
Chief Executive Officer

Ready to take the next step?

Request a demo by our consultants today. Don't worry, it's free of charge!



Security

ISO 27001 certified data center



GDPR-compliant

Developed and hosted in Germany.



Support

German and English support, available by phone and email.

ServiceAlliance

Visit our website to learn more!



Scan me!

OR



service-alliance.net →